

PERFORMANCE AUDIT REPORT - JUNE 2002 - BY OLA/DLS

Findings				
Certification Results for Selected Department of State Police Fiscal Year 2001 Performance Measures				
Program Name and Budget Reference ¹	Performance Measure (See Exhibit 1 for Definitions)	Results Reported	Level of Certification (See Exhibit 2)	Comments / Causes
Support Services Bureau Part III, Page 780	Operational Activities ² Emergency Medical Services (helicopter only) <ul style="list-style-type: none"> • Trauma and medical scenes • Interhospital transports • Other medical activities Subtotal	5,189 610 259 <hr/> 6,058	Certified with Qualification	Although we were able to verify the accuracy of the total operational activities (7,086), we concluded that the classification of Emergency Medical Services (EMS) activities among the three sub-categories was not always proper. The Department's processes were not sufficient to ensure the proper classification and reporting of the specific activity for the three EMS sub-categories.
	Search and Rescue Law Enforcement Total (helicopter & airplane)	336 692 <hr/> 7,086		
	Percentage of Patients Delivered in the "Golden Hour"	92.9%	Factors Prevented Certification	The Department did not have sufficient quality control procedures in place to ensure that trauma and medical scene transports were properly included in the calculation and accurately classified. The Department was unable to provide us with supporting documentation for all such activities ("missions") that it excluded from the "Golden Hour" calculation (for example, because the mission was cancelled prior to completion). We also noted that trauma and medical scene transports were not always properly classified among the three EMS sub-categories, as noted above.

¹ Reference cited is the Maryland fiscal year 2003 operating budget request. All results reported for fiscal year 2001 are actually calendar year 2000 activity which was disclosed by the Department in its budget submission.

² Excludes maintenance and training flights.

Exhibit 2
Categories of Performance Certification

Category	Definition
Certified	Reported performance was reasonably accurate.
Certified with Qualification	Reported performance was reasonably accurate but either minor deficiencies were noted with the supporting documentation, or controls were not sufficient, or the methodology used to calculate reported performance was not consistent with the measure definition.
Factors Prevented Certification	Actual performance could not be verified as documentation was unavailable and/or controls were not adequate to ensure the accuracy of the reported results, or reported results were not presented in a manner consistent with the performance measure description.
Inaccurate	Reported performance differed significantly from actual performance.

Office of Legislative Audit
Department of Legislative Services
Maryland General Assembly

Performance Audit Report

**Managing for Results – Fiscal Year 2001
Performance Measures**

Department of State Police

June 2002



Office of Legislative Audits
Department of Legislative Services
Maryland General Assembly